

Advising & Orientation (A&O) Program Evaluation
International Student Breakdown
2015

A&O PROGRAM	EVALUATIONS COMPLETED	ATTENDED SESSION
INTERNATIONAL HYBRID, PART 1: ONLINE	107	1040
INTERNATIONAL HYBRID, PART 2: ON CAMPUS	0*	932
FRESHMAN, 2-DAY ON CAMPUS	100	72**
TRANSFER, 1-DAY ON CAMPUS	20	37
TOTAL	227	1149^

*Data collected from the International Hybrid, Part 2: On Campus evaluation was too small to report (2 responses).

**A&O registration data does not match the number of evaluations received. International status was self-reported, so students may have selected the international option by mistake or they consider themselves to be international, when they are not coded as such by the UW.

^Total does not include the 932 students who attended International Hybrid, Part 2: On Campus because that population was the same as those who attended Part 1: Online.

HOME CONTINENT	#	%
ASIA	162	71%
OTHER CONTINENTS	45	20%
TOTAL*	207	100%

*Total does not include the 20 responses from Transfer A&O (question was not asked).

AGE: 80.2% of international student respondents were 18 years & younger.

PROGRAM SATISFACTION

On average, international students were more satisfied with the FYP website (+0.13), A&O registration application (+0.14), customer service over email (+0.10), and University 101 (+0.36) when compared to domestic students. International students were less satisfied (-0.37) with customer service over telephone.

BEFORE A&O EXPERIENCE	MEAN	DIFFERENCE (>0.10) FROM MEAN
FYP WEBSITE	3.14	+0.13 International
A&O REGISTRATION APPLICATION	3.17	+0.14 International
CUSTOMER SERVICE: TELEPHONE	2.95	-0.37 International; +0.21 Parent; +0.12 Freshman
CUSTOMER SERVICE: EMAIL	3.17	+0.10 International
CONFIRMATION LETTER	3.28	No significant difference
UNIVERSITY 101*	3.07	+0.36 International; -0.23 Transfer

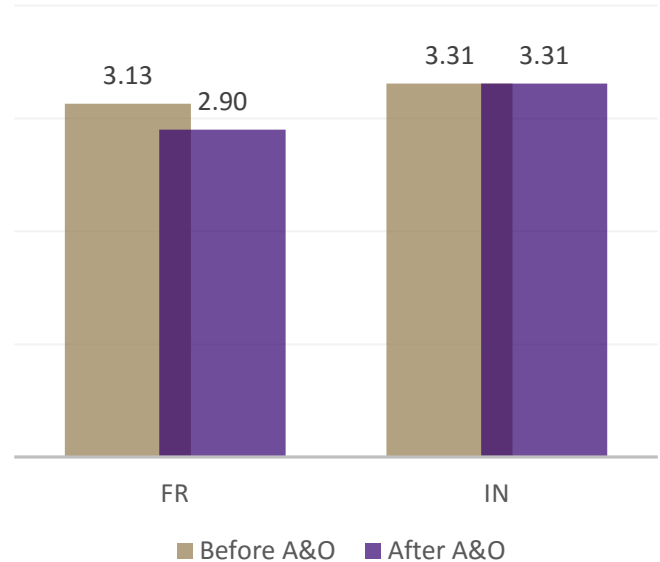
1=Very dissatisfied; 2=Dissatisfied; 3=Satisfied; 4=Very satisfied

UNIVERSITY 101 (U101)

International students found more value in U101 than domestic freshman students. Further, international students indicated that U101 made them feel more prepared to begin their on campus A&O session more consistently from before attending A&O to after attending A&O.

UNIVERSITY 101	FR	IN	DIFFERENCE
PREPARED FOR A&O	2.90	3.31	0.41
WORK WITH AN ADVISER	2.77	3.08	0.31
REGISTER FOR CLASSES	2.78	3.25	0.47
ASK QUESTIONS	2.78	3.35	0.57
CONSISTENT WITH A&O	3.19	3.36	0.17

1 = Strongly disagree; 2 = Disagree; 3 = Agree; 4 = Strongly agree



COURSE REGISTRATION

90% of international students participating in the International Hybrid, Part 1: Online A&O were able to register for at least 1 or more of their courses (65.5% were able to register for the majority or all of their courses).

International students more often disagreed (2.34) than the average A&O student (2.88, difference of -0.54) that their academic adviser provided the guidance necessary to create a schedule.

0 = Not applicable; 1 = Strongly disagree; 2 = Disagree; 3 = Agree; 4 = Strongly agree

INFLUENCES ON REGISTRATION

The most influential factors on international students' course registration was interest in the subject area (2.94) and if the course was part of their intended major track (2.86). A notable difference between the international and domestic students is their rating of the apparent challenge of the course; international students rated this 2.47, while domestic freshman students rated this 1.85 (0.62 difference).

0 = Not at all influential; 1 = Slightly influential; 2 = Somewhat influential; 3 = Very influential; 4 = Extremely influential

OTHER ACADEMIC RESOURCES

International students hear less about academic resources than other student populations. Students who attend freshman A&O sessions hear more about tutoring (+0.35) and study centers (+0.29) than other A&O sessions.

HOW OFTEN DID YOU HEAR ABOUT THE FOLLOWING RESOURCES DURING A&O?	FR	IN	TR
STUDY CENTERS (MATH, CHEMISTRY, PHYSICS, ETC.)	3.13	2.60	2.79
WRITING CENTERS (ODEGAARD, ETC.)	2.77	2.57	2.70
TUTORING (CLUE, PRIVATE, ETC.)	3.47	2.72	3.17
FACULTY OR TEACHING ASSISTANT (TA) OFFICE HOURS	3.31	3.05	3.18

0 = Never; 1 = Rarely; 2 = Occasionally; 3 = A moderate amount; 4 = A great deal